

In Al Siebert's best-selling book, The Resiliency Advantage, he writes that "highly resilient people are flexible, adapt to new circumstances quickly, and thrive in constant change.'

- 1. Pump Up Your Positivity. We need a 3-to-1 ratio of positive to negative experiences not just to build resilience, but also to thrive, be optimally productive and enjoy our lives.
- 2. Live to Learn. Approach challenges and situations with "Learner Questions" neutral, non-judgemental questions such as "What is useful here?" "What are my available choices?" as opposed to "Judger Questions" like "What's wrong?" or "Who's to blame?"
- 3. Open Your Heart. Acts of kindness can be formally organized, like regularly volunteering in a soup kitchen. Or, they can be as simple as getting out there and finding people to smile at or speak an encouraging
- 4. Hang on to Humor. Laughing in the face of adversity can be profoundly pain relieving, for both the body and mind.
- 5. Take care of Yourself. Good health and a regular routine of healthy habits are foundational to both mental and emotional resilience.

Watch this TED TALK on Grit: the power of passion and perseverance.

# .ET'S TALK

## Communication Skills

## Resiliency Resource

Spouse Resiliency Toolkit - Web



When communicating, we must never be me-centered—we have to be you-centered

Before you communicate anything, answer these three questions:

- What do I want people to know?
- What do I want them to feel? (Emotions move people to action.)
- What do you want them to do? (If they can't define it, they can't do it.)

## We're here for you!

**Duty Hours**: 0730-1630 (M-F)

Follow u s





Resiliency Action Plan You are more likely to change your behavior if you commit to taking action now. Write out your RAP.

### **STOP DOING**

## **CONTINUE DOING**

### **START DOING**